Thurston Parish Council 3 Year Business Plan

May 2016 – May 2019

Vision:

Thurston Parish Council aims to provide a positive and reliable organisation to meet the needs of the parish through its commitment, its awareness of the needs of the parish and active communications within and for the parish.

It seeks to promote, maintain and improve a good quality of life by using the keen knowledge of the needs of groups and individuals within the parish and by making efficient and positive use of its income. It will also strive to be pro-active in the introduction of measures that will enable the community as a whole to live healthily and safely together.

To promote the economic, social and environmental wellbeing of the Parish and to contribute to a sustainable and inclusive community

To develop the role of the Council, under the concept of the Local Council Awards Scheme and to achieve appropriate awards.

Business Plan Objectives

- 1. **Parish benefit** to represent Thurston Parish and to improve the facilities and infrastructure for the majority of parishioners within Thurston.
- 2. <u>Village administration</u> to ensure the ongoing administration of Thurston Parish and the facilitation of the Parish Council activities.
- <u>Council development</u> to provide Councillors and the Parish Clerk with the education and knowledge to enable them to contribute to the advancement and improvement of Thurston Parish.
- 4. **Financial planning and control** to ensure the ongoing financial viability of Thurston Parish Council *and provide high quality, efficient, cost effective and sustainable services.*
- 5. **<u>Strategic planning</u>** to ensure Thurston Parish Council has a long-range plan for the future.
- 6. <u>Communication and Engagement</u>. To provide a channel for the views and expressions of the local community and to be responsive to it needs and aspirations.

Thurston Parish Council Committees and Groups

Thurston Parish Council is the sole trustee of the Thurston Recreation Ground Charity. The Recreation Ground Committee has been established to formally manage and operate the Recreation Ground and the Pavilion.

The Policy & Resources Committee has been established to propose the budget each year and to monitor the routine expenditure and any investments. Also this Committee has delegated powers for managing, maintaining and improving the performance of the statutory powers and the functions and related work of the Parish Council which includes, ensuring the Quality Council certification requirements is of a satisfactory standard and for ensuring the Parish Council acts in a manner appropriate to this certification.

<u>The Emergency Plan Group</u> is responsible for ensuring the Thurston Emergency Plan is maintained and relevant on a yearly basis.

<u>The Planning Group</u> is a statutory consultee in the Mid Suffolk Planning process. All planning applications within the Thurston Parish are examined and commented on by this group for formal approval by the Thurston Parish Council. *The Planning committee has been granted full delegated powers to make Council decision regarding responses to the appropriate authorities.*

<u>The Library Group</u>: Was established following the announcement by Suffolk County Council that it was not going to run the library service in the future. The function of the Library Group is to facilitate the ongoing provision of a library service for Thurston *and provide support for improvements to the Library in order to encourage new and existing members into the Library*.

<u>The Neighbourhood Planning Group</u> was formed as part of the Localism Bill where Parish Councils are encouraged to develop their own formal, legal plan for the future of their village. *As part of this, once the Neighbourhood Plan has been adopted, there will be an on-going review protocol.*

Individual members of the Thurston Parish Council are also represented in the management of several village and County organisations. These include the Suffolk Association of Local Councils, The Cavendish Hall and Thurston Relief in Need Charity. Other Council members are responsible for single issues including public footpaths, transport liaison, councillor training.

Business Plan Objectives

1. Parish Benefit

| Action | Measure |
|--|--|
| Ensure continuing engagement with other | Councillors to be involved at a management level |
| Thurston village groups | with key village groups |
| Manage/monitor Village Website | Update as required |
| Ensure continuous communication and | Regular monthly surgeries and public meetings |
| engagement with residents | throughout the year. |
| Ensure Parish Councillor receive relevant training | Training requirements/records updated twice yearly |
| Donations to parish organisations | Donations considered on request |

2. Village Administration

| Action | Measure |
|---|--|
| Functional Council meetings in place | Hold 12 meetings per year and an Annual Parish |
| | Meeting |
| Council transparency to the Parish | Public sessions are available in all meetings, meeting |
| | minutes available on the village website and from |
| | the Parish Council office. |
| Ensure all actions from the Parish Council | Completion is monitored at each meeting. |
| meeting are completed. | |
| Meeting statutory obligations | Annual Parish Meeting held |
| Liaison with Suffolk County and Mid Suffolk | County and District Councillors attend monthly |
| District Councils | Council meetings and give reports and answer |
| | questions. |

3. Council Development

| Action | Measure |
|--|---|
| Ensure Parish Council Clerk has the relevant | The Parish Council Clerk must have at least the |
| qualifications | training listed as requirements for the Quality |
| | Council requirements. |
| Ensure all councillors have received Basic | Ensure all Councillors receive an individual training |
| training as standard | record. To be updated by the appointed training |
| | officer |
| Retain Local Council Award scheme foundation | Achievement of Local Council Award scheme |
| level | "Quality" status |
| Maintain links with SALC to ensure the Council | Ensure representative attends SALC meetings. |
| has the best advice | |
| Provide Councillors with the Education and | Provide individual Councillors with a training plan. |
| Knowledge to enable them to contribute to the | Provide all Councillors with information packs to |
| advancement and improvement of Thurston | ensure compliance with statutory instruments and |
| Parish Council | financial regulations. |

4. Financial Planning and Control

| Action | Measure |
|---|--|
| Set and manage annual operational budget | Annual budget to be submitted to MSDC by the deadline. |
| | Actual to budget reconciliations to be presented |
| | regularly to Council meetings. |
| Perform internal quarterly audits | Audit report to be signed and actions completed by |
| | next internal audit. |
| Ensure external audit submitted by the deadline | Ensure all external audit actions are completed |
| Develop investment strategy and manage | Best returns on funds invested to be reviewed at |
| investments | Policy & Resources committee meetings |

5. Strategic Planning

| Action | Measure |
|---|--|
| Ensure continuing engagement with SCC and | SCC and MSDC Councillor attendance and input at |
| MSDC | Parish Council meetings. |
| Ensure the Neighbourhood Plan is complete and updated | Plan <i>timescales updated and reviewed on a regular basis</i> . Once completed <i>Plan to be reviewed on an annual basis.</i> |
| Ensure succession planning for Chair, Vice Chair | Ensure Vice Chairs are encouraged to lead meetings |
| and Chair Rec Grd | throughout the year. |
| Update 3 year business plan | To be reviewed annually |

| Appendix 1: | Thurston Parish Council – Summary of Accounts for 2015/2016. |
|-------------|--|
|-------------|--|

| | General Account | General Account | Recreation Ground Account | Recreation Ground Account |
|-----------------|--------------------|--------------------|------------------------------|------------------------------|
| | 2015 | 2016 | 2015 | 2016 |
| Opening balance | 61,959 | 63,374 | 1,535 | 1,770 |
| Plus receipts | 68,287 | 104,670 | 5,897 | 4,026 |
| Less payments | 66,872 | 104,411 | 5,662 | 3,560 |
| Closing balance | 63,374 | 63,633 | 1,770 | 2,236 |

Appendix 2.

THURSTON PARISH COUNCIL ANNUAL BUDGET FOR 2016-2017

| CATEGORY | ACTUAL | BUDGET | ACTUAL | BUDGET | BUDGET |
|--|----------|----------|-----------------|----------|--------------------|
| | 2014-15 | 2014-15 | 2015-16 | 2015-16 | 2016-17 |
| SALARY/CONTRACT | | | | | |
| Clerk's Salary | 16277.72 | 9500.00 | 15096.86 | 11980.00 | 13240.00 |
| PAYE | 1402.02 | 1300.00 | 2302.53 | 1500.00 | 1790.00 |
| Pension | | | | 0.00 | 3204.08 |
| TOTAL | 17679.74 | 10800.00 | 18074.39 | 13480.00 | 18234.08 |
| STREETLIGHTING | | | | | |
| SCC Maint Contract | 5605.87 | 7500.00 | 6122.04 | 8000.00 | 8000.00 |
| Repair/Replace | | 2500.00 | | 2500.00 | 1500.00 |
| TOTAL | 5605.87 | 10000.00 | 6122.04 | 10500.00 | 9500.00 |
| SUNDRIES | | | | | |
| Tree Surgery | 0.00 | 300.00 | 0.00 | 300.00 | 0.00 |
| New Grit/Litter Bins | 969.05 | 200.00 | 342.00 | 350.00 | 350.00 |
| Servicing Litter Bins | 0.00 | 380.00 | | 570.00 | 665.00 |
| Election Expense Fund | 0.00 | 50.00 | 0.00 | 1404.00 | 0.00 |
| Emergency Plan | 0.00 | 3000.00 | 0.00 | 0.00 | 300.00 |
| RoSPA Inspection | 0.00 | 175.00 | 0.00 | 175.00 | 175.00 |
| Play Equipment repairs | 99.73 | 500.00 | 0.00 | 1000.00 | 500.00 |
| Groundwork M'tenance | 150.00 | 1500.00 | 186.12 | 1500.00 | 1500.00 |
| Village Maintenance Traffic Calming | | 1000.00 | | 2000.00 | 3000.00 5000.00 |
| TOTAL | 1200.75 | 4405.00 | 7799.00 | 7799.00 | 13215.00 |
| OFFICE ADMIN | | | | | |
| Admin Expenses | 635.64 | 965.00 | 724.29 | 1065.00 | 1500.00 |
| Cllr Expenses | 47.80 | 400.00 | 0.00 | 200.00 | 200.00 |
| Clerk & Cllr Training | | 400.00 | | 200.00 | 500.00 |
| Room Hire | 25.00 | 175.00 | 60.00 | 100.00 | 200.00 |
| Insurance | 1502.09 | 1675.00 | 1343.09 | 1031.00 | 1031.00 |
| Audit | 607.00 | 600.00 | 616.40 | 600.00 | 600.00 |
| Off Equipment | 60.83 | 100.00 | 84.00 | 200.00 | 1000.00 |
| Rent | 2556.00 | 2556.00 | 3491.60 | 3400.00 | 3600.00 |
| Computer Maint. | 534.00 | 240.00 | 440.89 | 240.00 | 240.00 |
| Telephone & Internet | 502.07 | 1250.00 | 370.90 | 500.00 | 600.00 |
| PCSO Funding | 16507.32 | 15000.00 | 14737.00 | 15000.00 | 16000.00 |
| PCSO Car lease | | 2000.00 | 1750.32 | 2000.00 | 2000.00 |
| Chairman's Allowance | 612.61 | 400.00 | 165.00 | 400.00 | 400.00 |
| TOTAL | 24104.92 | 25761.00 | 24637.38 | 24936.00 | 27871.00 |
| | | | | | |
| HEATH ROAD | 702 50 | 250.00 | | 250.00 | E00.00 |
| Equipment Repairs | 702.50 | 250.00 | | 250.00 | 500.00 |
| Heath Road Rental | 55.00 | 55.00 | 55.00 285.82 | 55.00 | 55.00 |
| Grounds Maintenance | 955.00 | 600.00 | 285.82 | 600.00 | 600.00 |
| TOTAL | 1712.50 | 905.00 | 340.82 | 905.00 | 1155.00 |

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| NP EXPENDITURE | | | | | |
|-------------------------------|-----------|----------|-----------|----------|-----------|
| Printing | | 300.00 | | 300.00 | 300.00 |
| Postage | | 32.00 | | 100.00 | 100.00 |
| Clerk's Salary | 3490.28 | 3600.00 | | 3995.00 | 4000.00 |
| TOTAL | 0.00 | 3932.00 | 0.00 | 4395.00 | 4400.00 |
| | | | | | |
| SUBSCRIPTIONS | | | | | |
| GRANTS & DONATIONS | | | | | |
| SALC | 794.00 | 820.00 | 814.00 | 850.00 | 1000.00 |
| Library | 0.00 | 2750.00 | 2656.00 | 2656.00 | 2700.00 |
| CAS | 0.00 | 30.00 | 30.00 | 30.00 | 30.00 |
| Donations | 1630.00 | 2500.00 | 1800.00 | 2500.00 | 2500.00 |
| MSDC Street Cleansing | | 300.00 | 0.00 | 0.00 | 0.00 |
| Recreation Ground a/c | | 3765.00 | 2697.89 | 1000.00 | 0.00 |
| TOTAL | 2424.00 | 10165.00 | 7997.89 | 7036.00 | 6730.00 |
| NON BUDGET ITEMS | | | | | |
| VAT | 4226.49 | | | | |
| Bank Charges | 32.00 | | 137.00 | | |
| New Office Expenses | 0_100 | | 158.52 | | |
| PCSO Bike M'tenance | | | 59.08 | | |
| Dog Bags & Sigs | | | 326.85 | | |
| ICO | | | 35.00 | | |
| Transfer -Rec Grd Acct | 4308.26 | | 55.00 | | |
| Library & Rec Acct Exp | 4000.20 | | 636.25 | | |
| Dog Litter Bag Dispensers | 401.38 | | 030.23 | | |
| RBL Poppy Wreath | 30.00 | | 30.00 | | |
| Printing | 120.00 | | 140.80 | | |
| DJ Expenditure | 2618.00 | | 140.00 | | |
| Fees re TUFS lease | | | 460.80 | | |
| | 2238.85 | | | | |
| Polycarb – Noticeboard | 24.00 | | 0.00 | | |
| TOTAL | 13998.98 | | 1984.30 | | |
| EXPENDITURE | 65,489.46 | 62036.00 | 63,081.44 | 69051.00 | 81105.08 |
| | | | Proposed | Precept | 80,582.83 |

Reserves 522.25

RECREATION GROUND ANNUAL BUDGET FOR 2016-2017

| CATEGORY | ACTUAL | BUDGET | ACTUAL | BUDGET | BUDGET |
|-----------------------|---------|---------|---------|---------|---------|
| | 2014-15 | 2014-15 | 2015-16 | 2015-16 | 2016-17 |
| Grounds Maintenance | 1644.00 | 2000.00 | 828.00 | 2290.00 | 1300.00 |
| Pavilion Maintenance | 782.60 | 1000.00 | 648.71 | 1000.00 | 500.00 |
| Equipment Maintenance | 0.00 | 500.00 | 0.00 | 500.00 | 500.00 |
| Electricity | 949.27 | 750.00 | 444.97 | 800.00 | 600.00 |
| Water | 363.74 | 550.00 | 203.41 | 550.00 | 500.00 |
| Fire Inspection | 128.94 | 40.00 | 120.54 | 60.00 | 60.00 |
| Insurance | 401.72 | 420.00 | 0.00 | 440.00 | 460.00 |
| Cleaner's Wages | 1284.00 | 1287.00 | 1287.00 | 1287.00 | 1287.00 |
| Cleaner's Expenses | 107.87 | 110.00 | 27.50 | 125.00 | 125.00 |
| TOTAL | 5662.14 | 6657.00 | 3560.13 | 7052.00 | 5332.00 |
| MINUS | | | | | |
| Income | 4214.12 | 2250.00 | 4026.45 | 5250.00 | 5250.00 |
| Grant from PC | 1682.50 | 3765.00 | 0.00 | 1000.00 | 0.00 |
| NET TOTAL | 234.48 | -642.00 | 466.32 | -802.00 | -82.00 |

Appendix 3. Areas of Active Involvement for 2016 – 2019.

This business plan is to be reviewed annually in May. The areas of active involvement will relate to the budget which is set in December of each year and finalised the following January. This will also include projected expenditure for the forthcoming year as well as regular items of expenditure to ensure the smooth running of the Parish Council. Some of the projects and matters coming forth have arisen from the Engagement Surgeries held in 2015; Annual Parish Meeting; visits to the Parish Council Office and from matters identified in the emerging Neighbourhood Plan.

The Parish Council will continue to monitor the areas of active involvement for 2016 -2017 and will add any new matters as required during the year. As some of the areas covered in the business plan are ongoing and will cover more than one financial year, the parish council will review the business plan on a six monthly basis thereby ensuring that it is updated regularly and that any further appropriate actions identified during the six monthly period are included or, where appropriate, are signed off as having been completed actions.

| AREAS OF ACTIVE I | NVOLVEMENT FOR THI 2016-2017 | E FINANCIAL YEAR | | |
|---|---|--|--|---|
| Issue Raised | Consultative Work Carried out | Result of consultative work | Budget | Review |
| Policing - December 2015 Parish Council informed of results of Suffolk Policing Review. Anticipated cuts to part funded dedicated PCSO role for Thurston – impact in Thurston on community safety; traffic issues and safety amongst vulnerable residents. | Public meeting called in January 2016, residents invited by means of a postcard invitation to discuss impact of no dedicated PCSO for Thurston. Residents to be asked via meeting whether they wished the funding of a PCSO to continue. | Agreement forthcoming for match-funding of a PCSO to continue for 2016-17 | £16,000 + £2,000 car for 2016-2017 | Quarterly reviews with Stowmarket SNT to discuss effectiveness of dedicated PCSO for Thurston – June 2016, Sept 2016. December 2016 formal review and decision at Council budget meetings – to be finalised at meeting of January 2017. Meeting scheduled for January 2017 with Suffolk Constabulary to discuss the ongoing contract for 2017- 2018 |
| Libraries - January 2016 Council informed of SCC's reduction in funds to libraries of 11% over 2 years | Request from public at Thurston Library AGM for continual financial assistance from the Parish Council in ensuring the continuity of Thurston Library | Agreement by Parish Council at budget setting meeting of January 2016 to continue to support Library | £2700 for 2016-17 | Formal review at Council budget setting meetings in December 2016 and January 2017 |

| Suffolk Policing Review and community concern that speeding issues within the village will not be dealt with by PCSOs unless comprehensive evidence can be obtained. | At Public Meeting held in January 2016 to discuss the Suffolk Policing Review, residents to be asked whether they wish to fund a number of village projects such as traffic calming and village signs. | Agreement that a VAS should be purchased along with enhanced data collection & village entry signs to assist with traffic calming measures. | £5000 for 2016-17 | One-off costs for 2016-17. Close liaison with Stowmarket SNT and Suffolk Road Safety Team on data collected |
|---|--|--|--|--|
| Concern at lack of funding available from Highways to ensure Hedgerows are maintained and kept clear of pedestrian footpaths | At Public Meeting held in January 2016 to discuss the Suffolk Policing Review, residents to be asked whether they wish to fund a number of village maintenance projects such hedge cutting | Agreement that on-going maintenance around the village is to be carried out in 2016-17 – litter picking and pathway sweeping | Village Maintenance Budget - £3000 | Ongoing review with Highways during grass cutting season. Formal review at Council budget setting meetings in December 2016 & January 2017 |
| Asset maintenance | At the community engagement surgeries held in 2015-16, concern at the maintenance of the Council's assets such as play equipment | Agreement that on-going maintenance is carried out on an as and when basis | Play equipment maintenance budget - £2,000 | Monthly internal inspection reports and Annual Inspection Report July 2017 Formal review at Council budget setting meetings in December 2016 & January 2017 |
| Under Localism Act, agreement in 2013 given by community for the Parish Council to set up a Steering Group to take a Neighbourhood Plan forward. | Call for sites issued in December 2015. Public consultations held in March and April 2016 for comments on sites coming forward and criteria to be used. | Sites to be assessed and public to be engaged with on assessments and criteria used. Draft Plan to be produced | Part of Clerk's salary £4000 & grants to be sourced for professional partners assistance | Public consultations – site exhibition June – July 2016; Draft Plan August 2016 |
| Concern at the level of localised flooding and effectiveness of dealing with localised emergencies | Issues raised by individuals at community engagement surgeries. | Review of the Emergency Plan | Budget for 2016 - 17 £500 | Emergency Plan Group to meet in July 2016 and October 2016 & review existing procedures and plan |

| Parish Council Meeting October 2015 | Achieve LCAS 'Quality' Award | February 2016 Application Made | Part of Clerk's salary | Review once initial findings are received. |
|---|---|---|--|--|
| Planning Applications submitted to Local Authority | Contribute to planning process for Thurston in conjunction with the Local Plan for Mid Suffolk | Ongoing process dependent upon Local Plan and planning applications | Part of Clerk's salary | For 2016 -17 the Council will continue to respond to all planning applications submitted relating to Thurston and surrounding areas. Ongoing discussions are being held with MSDC/BDC over the emerging new Local Plan |
| Parish Council and Village Website | Continue to ensure that the Parish Council and Village Website is updated on a regular basis | Ongoing on the part of the Parish Council in light of the 2014 Regulations and to ensure that the Council is open and transparent in its dealings as a public authority | Part of Clerk's salary and volunteering time from a member of the public | Review on a monthly basis to ensure information is updated and relevant. Formal review due September 2016 and March 2017 |
| Engagement with Public | Community Engagement Surgeries | Community engagement surgeries to ensure continued engagement and communication with public | Parish Councillors; NP Steering Group Members; County & District ClIrs & PCSO Brill | Monthly surgeries to be held with Parish Councillors; NP Representatives; PCSO; County and District Cllrs. in attendance throughout 2016- 2017 |
| Good Governance of the Parish | Elections; SALC & NALC Membership; Policy & Procedures Review | All policies and procedures to be reviewed on an annual basis or as and when legislation requires. Councillors & Clerk to have own training | Part of Clerk's Salary. SALC& NALC Fee: £1,000; Election budget: £1404 £500 | Formal review of all policies and procedures by Policy and Resources Committee September 2016. Annual review of training records October 2016 |

| | | records and to receive annual updates on changes in legislation | | |
|--|--|--|---|---|
| Review of Parish Council Office Suite Rental Agreement | To ensure best value for money rental review is to be discussed on an annual basis | To endeavour to discuss with the New Green Trust the rental review for each year in a timely manner | £3,600 | Formal review due March 2016 – Council to request on a regular basis for updates as to outcome of rental review |
| Accountability of Parish Council's finances | Review and monitoring of internal control systems | To ensure financial records are kept and produced in accordance with the guidelines laid down in the Governance & Accountability Guide (2016) | Part of Clerk's Salary & 2 No. Parish Councillors | Quarterly reviews on internal control systems to be carried out by non- signatory Councillors: June, September and December 2016 and March 2017 |
| Contractual and employment obligations | Council to ensure that its complies with employment law and health and safety issues | Ongoing as part of review of working environment and workload for the Clerk | Parish Council Chairman & Vice- Chairman | Six monthly review of working environment for Clerk – September 2016 Annual review of Health and Safety Policy and Lone Worker Policy – September 2016 |
| Appropriate management of the Recreational Ground Trust | Trusteeship of Thurston Recreation Ground Trust | Ongoing | Own budget for the running of the land and pavilion belonging to the Trust £5,332 | Quarterly meetings of Recreational Ground Committee to ensure any issues raised are dealt with accordingly. |